

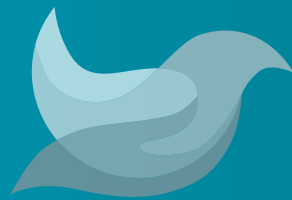


2020

Annual Report



METROPOLITAN
MIGRANT
RESOURCE CENTRE



METROPOLITAN
MIGRANT
RESOURCE CENTRE



MMRC endeavours to bridge gaps that refugees and new migrants encounter during their settlement in Australia. With a dedicated team, from a variety of ethnic backgrounds, we support our clients as they face a variety of settlement challenges and work with them to create a sense of community and acceptance.



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Funding and Support Provided by:

Department of Social Services

- Multicultural Enterprise Development
- Kaleidoscope Mentoring Program (KMP)
(In Partnership with City of Stirling)
- Youth Connections Program

Department of Communities

- Family and Community Support Services (FaCS)

Department of Home Affairs

- Settlement Engagement & Transition Support (SETS) (City of Stirling Consortium)
 - Generalist
 - Youth Program
- Volunteering is Belonging

Office of Multicultural Interests

- Multicultural Support – Cultural Competency Training
- Refugee and CaLD Social Enterprise

Scanlon Foundation

- Accessing Pathways to Business

Lotterywest

- Emergency Relief Grant



Management Committee

Iqbal Samnakay

Chairperson, re-elected October 2018

Daniel Stojanoski

Vice Chair, Elected October 2018

Henrietta Fernandes

Treasurer, Appointed October 2017

Ahmad Cheaib

Appointed December 2019

Alladean Chidukwani

Elected October 2019

Hiba Alsoeady

Appointed June 2020

Bituin Balaguer

Elected October 2018

Abdi Artan

Resigned

Fadzai Susan Mamvura

Resigned

Melanie Pearse

Resigned



Our Vision

An inclusive and harmonious community that accepts and values migrants and their contributions, and in which migrants are active participants in Australian community life.

Our Purpose

- Facilitate the settlement and participation of migrants, especially refugees, and their communities in Western Australia
- Develop and foster harmonious relationships with priority stakeholders
- Deliver specialised migrant-related services
- Build an organically self-sustaining not-for-profit organisation



Our Strategic Objectives

- Provide quality and responsive services to individuals and families
- Advocate and expand our influence
- Improve our financial sustainability

Chairperson's Report



Last year it was highlighted that the policy settings of government in funding dedicated migration resource and settlement organisations such as the MMRC placed significant and ongoing pressure on our operations.

Besides the effects of diminishing government grants on service delivery by the MMRC, there were greater challenges in store. Firstly, with a vehicle ploughing through and significantly damaging our workplace on New Year's eve, resulting in a temporary relocation of the premises for a number of weeks while repairs were undertaken. Subsequent to returning to our refurbished workplace, our capacity to effectively operate was further hampered with the restrictions and social distancing requirements arising from COVID-19. Fortunately, with the cooperation of our lessor and insurers, and Commonwealth

Government support, the MMRC could continue the provision of services with minimal disruption.

Admirably, through all of these challenges thrown at the MMRC, our staff once again rose to the occasion to continue meeting the demands placed on achieving our contractual and operational obligations. On behalf of the management committee I thank all of our dedicated staff who have continued to work with a smile through these trying periods.

The MMRC now needs to focus on its next chapter in implementing its strategic plan. The plan recognise the imperative to develop a self-sustaining capacity that works in parallel with the existing services provided through existing grants program. Work has commenced on shaping the new direction for the MMRC, noting that the effects of COVID-19 on the economy have to be given due consideration for both the short and long term.

In addition to the valued work of MMRC staff, I also thank the members of the management committee, who have contributed to shape the direction of the MMRC.

Iqbal Samnakay
Chairperson

“ Our staff once again rose to the occasion to continue meeting the demands placed on achieving our contractual and operational obligations. ”

Managers' Report



The past year has certainly been challenging, interesting and rewarding not only due to COVID-19! On December 31st 2019, an out of control car went through the front of MMRC's office.

Fortunately, the office was closed for the Christmas / New Year period so no staff or clients were injured. The driver had suffered a medical episode and was taken to hospital and, we understand, not seriously hurt. However, there was extensive damage to the office itself and it was necessary to relocate for about 10 weeks while repairs were carried out. We were fortunate to be able to take up temporary occupation of vacant offices next door which reduced the inconvenience.

Shortly after moving back into the refurbished office, COVID – 19 made its presence felt. This had a significant impact on clients, staff and our programs. Many clients who were working lost their jobs or had their hours reduced. People from migrant and refugee backgrounds are often overrepresented in casual, low-skilled, insecure employment and these are the jobs that are impacted quickly and severely when the economy is adversely affected. Many of our clients also struggled with supporting children with school work when the schools were closed. Parents and guardians with limited English or digital literacy, no access to a computer, or not connected to the internet, felt overwhelmed

by what was expected of them. For parents or guardians with limited English and literacy, hard copy information was not the answer. Case Coordinators were kept busy addressing the questions and anxieties of clients in relation to the COVID-19 situation.

Many activities related to MMRC's services and programs had to be cancelled, particularly sporting activities as well as the annual camp for the Youth Connections Program. The women's groups, information sessions, case work outreach and citizenship workshops also had to be put on hold. The Volunteering is Belonging program cancelled its Adventurous Journey which was part of the Duke of Edinburgh component of the program. Programs such as Cultural Competency Training, Kaleidoscope Mentoring, and Multicultural Enterprise Development needed to move from a face-to-face delivery mode to on-line which was extremely challenging, not only from the point of view of the staff who needed to make the transition – often with no previous experience of using on-line platforms – but many clients had limited digital literacy and access to the necessary equipment. Case Coordinators, the Migration Agent, and the Counsellor had to adjust to providing more advocacy, advice and support via telephone which is a very different experience to working with a client face-to-face. For about 2 months, staff presence in the office was reduced with around half the staff working from home on any given day in order to maintain a situation where social distancing was easily achieved. MMRC, however, remained open throughout the shutdown period and continued to provide services to all its clients.

Despite the challenges, MMRC had many achievements over the past year. MMRC showed its adaptability by providing innovative solutions in its Multicultural Enterprise

Development Project by using existing social media platforms familiar to many clients, such as 'WhatsApp', to communicate and disseminate materials to clients including translated material on COVID-19. MMRC created a closed YouTube channel and closed Facebook page to create a place for clients unfamiliar with the websites to use safely and with confidence. Production of video teaching and other sessions were then recorded and telecast to participants via these online mediums.

The Multicultural Enterprise Development Project (MED) is a partnership between MMRC and Multicultural Futures funded under the Commonwealth Government Department of Social Services Try, Test and Learn initiative. The MED project exceeded expectations and established two separate successful social enterprises, fostered a number of individual enterprises under the New Enterprise Incentive Scheme (NEIS) and reached more than 100 participants. Due to its success MMRC received an extension of project grant funding from the Department of Social Services until March 2021.

MMRC has played a key partnership role in the City of Stirling led consortia for the Settlement Engagement and Transition Support (SETS) program through the delivery of generalist case work, women's support groups, information sessions and youth services and activities. In 2019/20 there were 543 clients case managed by Case Coordinators at MMRC and 1,231 individual sessions were held with these clients over the year.

MMRC, in partnership with Ishar Multicultural Women's Health Services, was successful in applying for funding through the Commonwealth Department of Health's Driving Social Inclusion through Sport and Physical Activity initiative and is just commencing its Connect, Move and Play (CoMaP) program.

Additionally, MMRC received a grant from the Office of Multicultural Interests to support young people from multicultural backgrounds in years 10,11 and 12 whose school work was affected as a result of COVID - 19. This grant funding is timely and will enable MMRC to improve its financial sustainability into the 2020/21 financial year.

Towards the end of 2019, MMRC reviewed and updated its strategic plan. This was an important process involving the Management Committee and staff working together to define MMRC's priorities over the next 4 years and to ensure these would support the organisation to meet the needs of refugees and migrants going forward. The opinions of stakeholders such as clients, community leaders and other service providers were sought to help inform the strategic plan. A summary of MMRC's 2020-23 Strategic Plan can be found on the website www.mmrcwa.org.au

On behalf of MMRC we sincerely thank our funding partners for their support and show of confidence in our organisation. As Co-Managers we have been grateful to work with very dedicated staff members at MMRC whose professionalism has been exemplary over the past year, along with the support of a highly experienced Management Committee led by our Chairperson, Iqbal Samnakay.

In summary 2019/20 was a year which highlighted MMRC's ability to be an agile, effective and highly responsive organisation against a backdrop of funding constraints, increased client needs and a pandemic.

Amanda Gillett
*Manager Community and
Organisational Development*

Paul Rafferty
*Manager Settlement Services, Business
Development and Administration*

Employees / Staff

Almady, Nora	Administration Support Officer
Arrey, Rose-Violet	Project Officer, Volunteering is Belonging
Dewar, Holly	Youth Programs Coordinator
El Rakhawy, Salma	Coordinator Family and Community Support Service Program
Gebremeskel, Tsige	Cleaner
Gillett, Amanda	Manager Community and Organisational Development
Hay, Say Paw	Case Coordinator SETS
Marimo, Runya	Administration Support Officer / Project Officer, Volunteering is Belonging
Micallef, Terese	Youth Connections Program Coordinator
Mustafa, Suhair	Case Coordinator SETS
Mutamuliza, Rosemine	Project Coordinator, Multicultural Enterprise Development
Neleman, Annie	Migration Agent
Phillips, James	Project Officer, Multicultural Enterprise Development
Pyatt, Deborah	Training Coordinator
Rafferty, Paul	Manager Settlement Services, Business Development and Administration
Reos, Janete	Collective Enterprise Facilitator
Santos, Iracema	Mentoring Coach – Kaleidoscope Mentoring Program
Saweris, Rasha	Case Coordinator SETS
Sawmei, Daffodil	Administration Support Officer
Shum, Maisy	Administration Support Officer Multicultural Enterprise Development
Tuteja, Mick	Coordinator Corporate Services, Bilingual and Volunteer Support

Students on Field Placement

Angelique Tuffnell

Curtin University



“ When I was in the industrial kitchen at Sudbury House I felt like I was in a real workplace, and it was good to be back working. ”

- Participant from MMRC's MED Project

Programs

SETTLEMENT ENGAGEMENT AND TRANSITION SUPPORT (SETS) – GENERALIST CASE WORK

Under a significantly reduced funding allocation for 2019/20 compared to the previous Settlement Grants Program, MMRC delivered high quality case work under the Settlement Engagement and Transition Support (SETS) program as part of a consortia led by the City of Stirling.

MMRC's Case Coordinators provided extensive case-work assistance, advice, referrals and advocacy for eligible humanitarian and other visa holders who have lived in Australia for less than 5 years. With special focus on an individual's needs, the case workers delivered one-on-one case sessions, support groups, information sessions, as well as facilitating access to essential services and referrals to a wide range of community and mainstream organisations for specialist support services. During the year vulnerable clients were assisted with a wide range of settlement issues including accessing new NDIS services, Citizenship, translations, ImmiCard renewals, document completion, housing, employment, resolving Centrelink and other issues, financial hardship and English language.

More broadly, clients are provided with the knowledge and skills to access key government and community services and to

improve their social participation, economic well-being, independence, personal well-being and community connectedness. MMRC Case Coordinators also participated in the 'Welcome Hub' on a rostered basis with other SETS consortia partners including Ishar Multicultural Women's Health Service, ASeTTS and Youth Futures. The Welcome Hub is located at the Stirling Leisure Centre - Herb Graham Centre and is a focal point of the SETS consortia delivery model. During the year acquisition and implementation of a new Client and Case Management database took place, new procedures were established, partnership arrangements were refined and this enabled highly integrated and effective client services to be delivered in the first year of the SETS contract period.

In addition to case work, advice, referrals and individual advocacy, Case Coordinators provided the following:

- Outreach Services (Clarkson library)
- IT Literacy workshops
- Citizenship Classes
- Information sessions on a variety of topics
- Women's Support Groups
 - Hainsworth Women's Support Group
 - Clarkson Women's Support Group

SETS – Case Work Program Summary (01/07/2019 – 30/06/2020)

Outlet Name	No of Clients	No of Sessions
SETS – MMRC Mirrabooka	495	1,156
SETS – Clarkson Library	48	75
TOTAL	543	1,231

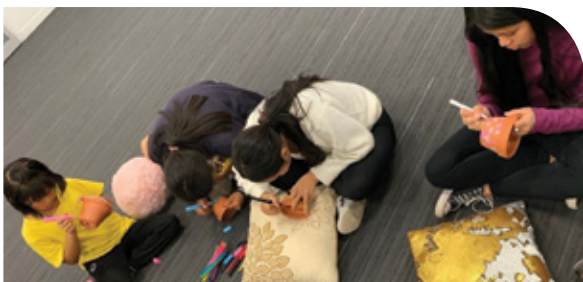
SETTLEMENT ENGAGEMENT AND TRANSITION SUPPORT (SETS) - YOUTH

The Settlement Engagement and Transition Support (SETS) program, funded by the Department of Home Affairs, involves a youth program which engages young people aged 12 – 25 years old in programs and activities. Participants in the SETS Youth program have resided in Australia for less than five years and are from a refugee or humanitarian background.

A variety of workshops and recreational programs were facilitated throughout the year, including a Swim and Survive program and Synchronised Swimming Lessons run in cooperation with Royal Life Saving WA, an indoor soccer program, and at-home activities initiated in response to the COVID-19 pandemic. With support from Youth Futures WA, school holiday programs were run in the July and January school holidays respectively and involved activities such as various sports, art and crafts, and workshops covering skills such as healthy cooking and leadership. A five-week Life Skills program focusing on Leadership, Identity and Conflict Resolution was also conducted with a select group of students at Cyril Jackson Senior Campus.



Team Building activity in the 'Life Skills' program at Cyril Jackson Senior Campus



Plant Pot decorating in the 'Sisterhood' program



Perth Zoo Excursion – January School Holidays 2020



Some of the young people who attended the Indoor Soccer program

The Homework Hut program continued to run on a weekly basis during the school term. This program provides homework and educational assistance to primary and high school students after-school hours. This primarily engages, however is not limited to, students who are enrolled in Intensive English Centres within local schools.

In addition to the above SETS Youth program, the Community Grappling Project, funded by the WA Police Force's Community Crime Prevention Fund, had its final 8-week program and was run in partnership with GKR Karate.

During the 2019/2020 financial year, 150 different young people were involved in activities and group sessions run under the SETS program, with a total of 96 sessions being facilitated throughout the year.

YOUTH CONNECTIONS PROGRAM (YCP)

The Youth Connections Program (YCP) funded under the Commonwealth Department of Social Services through their Community Resilience Grant program works in partnership with Dianella Secondary College (DSC) and Balga Senior High School (BSHS) with their year 10-12 students from refugee/migrant backgrounds regarding positive post-school pathways; employment, vocational education and training, or tertiary pathways.

The program's objectives are to increase the knowledge and confidence of those students in making informed decisions on post-school pathways along with working with the families to gain a better understanding regarding education and post-school options.

The program uses a variety of delivery methods including workshops, information sessions, excursions to career expos and various tertiary/vocational institutions, annual camps and one-on-one support. The program also supports the engagement of parents from multicultural backgrounds in school activities and events.

In the 2019/2020 financial year over 454 young people and families were engaged with the YCP including servicing 177 individual clients with a total of 254 sessions facilitated; this includes one-on-one support, information sessions, excursions, activities and events. The YCP would like to thank our stakeholders in supporting the program's activities.



Young people attending the University of Notre Dame Open Day in Fremantle 11/08/2019



Young people attending the ECU Medical & Health Science Tour 21/08/2019



Hawi, Ruth, Terese (Coordinator), Hassan and Buayo attending the Murdoch University Open Day 28/07/2019

MULTICULTURAL SUPPORT – CULTURAL COMPETENCY TRAINING

During the 2019-20 financial year the Multicultural Support – Cultural Competency Training program contract was extended twice by the Department of Local Government, Sports and Cultural Industries (administered by the Office of Multicultural Interests) but finally came to a close on 30 June 2020. MMRC unfortunately was not successful in its application for the new Cultural Responsiveness program which replaced the Cultural Competency Training program.

Nonetheless, the program had a very busy and successful year delivering cultural competency training and activities with the community services sector to improve service responses to people from culturally and linguistically diverse (CaLD) backgrounds.

During this reporting period MMRC met all the project measures for success and these are outlined in the table below.

The Training was administered and facilitated by Deborah Pyatt a qualified facilitator: (Cert IV in Training and Assessment TAE 40116). All workshops included Cultural Advisors who present their stories to the participants and participate in a Question and Answer (Q &A) session. MMRC would like to thank Tandi Kuwani and Kazim Moein whose input as Cultural Advisors into the program during this year has been invaluable.

As a response to COVID-19, MMRC quickly switched to on-line training via Zoom. This was a challenging exercise, especially as MMRC's preferred mode of training is interactive which can be difficult to achieve through on-line means.

During the many years that MMRC has provided cultural competency training, a considerable amount of knowledge, expertise, training materials and content has been developed.

Cultural Competency Training Delivered (01/07/2019 – 30/06/2020)

Outcomes	July – Dec 2019	Jan – June 2020	TOTAL
Workshops/activities	26	26	52
Organisations reached	57	56	113
Number of participants	333	590	923



Cultural Competency Training Team from L-R Kazim Moein (Cultural Advisor) Tandi Kuwani (Cultural Advisor) seated and Deb Pyatt (Facilitator)

MMRC is currently exploring the potential to continue delivering high-quality training to support organisations to improve their service delivery to clients from culturally and linguistically diverse backgrounds and to create more inclusive and diverse organisational cultures.

FAMILY AND COMMUNITY SUPPORT PROGRAM (FaCS)

The Family and Community Support program is funded through the Department of Communities to provide culturally sensitive counselling to individuals, couples and families facing difficulties, including:

- Family and domestic violence
- Mental health issues (including trauma, depression, anxiety and emotional dysregulation)
- Life skills and coping issues
- Intergenerational conflict and relationship problems
- Parenting
- Legal issues and Child Protection concerns
- Acculturation and settlement stress (including social isolation, language barriers, financial stress, unemployment, migration issues, housing concerns etc.)

Besides self-referrals, referrals were received both internally through the various MMRC programs, as well as externally through networks and agencies, including various government bodies, such as the Departments of Communities (Child Protection), Justice, and Health (Child and Adolescent Health Service).

This financial year, 53 unique clients received a total of 276 counselling sessions, with an additional 298 clients attending a total of 17 events and workshops run through the program. Some of these events included a concert organised with ASeTTS and the Medical Students' Orchestra, who also performed another concert later in the year,

with the proceeds raised donated to both organisations.

The program also teamed up with the Humanitarian Settlement Program (Australian Red Cross) to deliver the "Family Life in Australia" workshops for newly arrived families on humanitarian visas, exploring family functioning in the settlement context, and how family functioning can be impacted by settlement stress. The workshops also explored topics around raising children in Australia, family mental health and wellbeing, and understanding legal obligations around family in Australia.

The counsellor also worked alongside the Cultural Competency Training Program, developing workshops tailored to services working with CALD clients in areas of parenting, domestic violence and mental health to assist them to provide a more culturally appropriate service, and therefore improve client access to and experience of services.

The program operates in an outreach capacity when required, including providing home visits. For seven weeks in 2020, the counsellor worked partly from home as a response to the COVID-19 pandemic, with counselling sessions being conducted either by telephone, or video call. While the actual number of cases declined during this period, there was an increase in clients presenting with anxiety (particularly health anxiety) related to the pandemic.



Sisterhood program pot plant activity



UWA Medical Students Orchestra

MIGRATION SERVICE

Over the past year, MMRC's migration services assisted 438 people and their families with various immigration and citizenship related matters, 314 Immigration advice sessions were conducted and 78 visa and citizenship applications were prepared.

We continued to deliver Pro Bono immigration advice to humanitarian entrants who have arrived in Australia within the past 5 years and are experiencing financial hardship. This cohort of clients mainly seek assistance to sponsor or propose their close families under Refugee Family Reunion or relevant Family visas. Our Pro Bono immigration advice does not receive any external funding and is fully funded by MMRC itself in order to continue addressing the gap between lack of government funded immigration support and complex challenges which disadvantaged community members are facing when it comes to immigration matters.

Demand for our high-quality and affordable migration services remained steady for this year and we continued to strive to improve our service delivery in order to work more efficiently while catering for clients' needs. Our weekly outreach service at Bentley library has been a success in engaging clients living in south metropolitan areas. During the COVID-19 outbreak, clients could access our services over the phone or via other social media.

This year we also saw growing numbers of clients from refugee backgrounds seeking our assistance with Australian Citizenship applications as they struggled to produce sufficient identity documents in order to satisfy citizenship requirements.



KALEIDOSCOPE MENTORING PROGRAM (KMP)

The Kaleidoscope Mentoring Program (KMP) consists of a profession-specific and targeted mentoring program for newcomer (migrants and refugees) professionals.

This is a joint program between the Metropolitan Migrant Resource Centre, the City of Stirling, and the City of Canning. The program has helped 156 mentees since 2017 transfer their skills into local knowledge, experience and jobs.

The three-month mentorship cycles offer insights into Australian workplace culture and recruitment practices, as well as ways to network with industry professionals and fellow migrants in similar situations.

A boon for newcomers and WA employers, the program provides opportunities to share new ideas, boost business development and cultural diversity in the workplace, and across the community.

Funding

The Australian Government provided funding for the KMP through the Strong and Resilient Community program from 1 April 2018 until 30 June 2021 to supplement the Western Australian State Government funding of the Kaleidoscope Initiative (KI) from 1 June 2017 until December 2021.

The KI focuses on key migrant employment objectives:

- Providing newcomers with access to mentoring through consolidating and expanding our local government and employer partnerships.
- Building a strong network of multicultural community and professional immigrant associations who have the commitment, connections and capacity to develop their members' job-readiness.

- Establishing KI as a central hub that connects employers, community organisations and newcomers to each other and to information, resources, services and networks referrals.

The KMP provides a critical link to the employers (mentors) for prospective employees (mentees). This phase utilises the TRIEC Mentoring Partnership model and tools and leverages the networks and foundations established under the Kaleidoscope Initiative. Further, some elements of Kaleidoscope Initiative such as the Cultural Competency training for employers and mentees job readiness training, are delivered alongside the KMP.

The KMP matches newcomers (skilled migrants and skilled refugees) who meet the eligibility criteria with mentors in their field of expertise. Mentors commit to spending a minimum of 18 hours with their mentee over three months to help build their mentees knowledge of Australian workplace culture, their chosen industry and their professional networks. Our employer partners contribute to the program by encouraging and supporting their staff to mentor a newcomer.

The KMP doesn't guarantee a job however evidence from our first three completed mentoring cycles shows that 70% of mentees have secured jobs within their field of expertise within 6 months of completing their mentoring partnership. After 12 months 85% of mentees have secured a role within their industry.

The program also benefits the mentors and the organisations they work for. Our research identified mentors were highly satisfied with the program and it made real change in their understanding of the barriers to employment faced by newcomers and the skills they bring¹.

¹ Data collected from Pilot Cycle 2018, Cycle 1 2019, and Cycle 2 2019.



Vince Connelly MP, Hon Paul Papalia MLA, Hon Liza Harvey MLA, Janine Freeman MLA, David Michael MLA, Simon Millman MLA, and Mark Irwin Mayor City of Stirling with Kaleidoscope Mentoring Program Cycle graduates.

Key Statistics for 2019/20

Supporting newcomers to become job ready

This year, 32 job-ready workshop modules have been delivered, with over 114 newcomers participating. More than 200 established professionals have registered to become mentors over the life of the KMP, and ties between businesses, industry and multicultural communities continue to expand. Newcomers are being further empowered and connected through economic participation, enabling them to feel more confident as members of the Western Australian community as well as part of Australian society.

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JOB READY
MODULES

114

NEWCOMER
PARTICIPANTS



200⁺

PROFESSIONAL
MENTORS OVER
THE LIFE OF THE
KMP PROGRAM

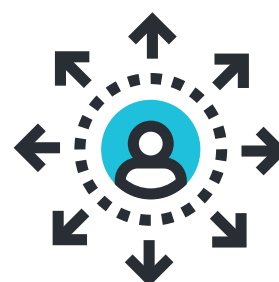
Number of mentees-mentors in mentoring cycles

During this year, 72 unemployed or underemployed newcomers have been matched with a mentor in their field of expertise and have participated and completed the KMP.

- 2019 Cycle 2: 38 pairs
- 2020 Cycle 1: 34 pairs

72

MENTORING
PAIRS - TWO
KMP CYCLES



38

PAIRS CYCLE 1

34

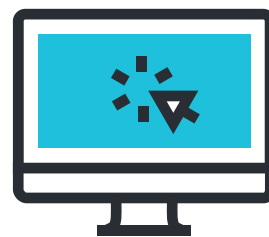
PAIRS CYCLE 2

Job Readiness Workshops

- Between 8 and 15 August 2019, a job readiness workshop series was held at MMRC, Mirrabooka, with 38 newcomers participating.
- Between 30 Jan and 6 Feb 2020, a Job Readiness workshop series was held at the City of Canning, with 34 newcomers participating.
- 15 March 2020, a workshop was held at the Indian Society with 10 newcomers participating.

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PARTICIPANTS
IN 10-DAY ONLINE
WORKSHOP SERIES



- Between 11-21 May 2020 a Job Readiness workshop series was held online. These were co-hosted with the Iranian Community WA. This was initially planned for face-to-face but due to COVID-19 we ran these online with 34 newcomers participating.

KMP Feedback



MENTOR: Shabnam Ghadiri
KMP Cycle 1 2019

OCCUPATION: Management Consultant
EMPLOYER: Deloitte **ORIGIN:** Iran

"It was my absolute pleasure to participate in such an amazing program. It was so rewarding for me personally to be able to help a newcomer and share my experience (which was very similar). This program has also helped me develop and accelerate my Leadership skills and capabilities, well above the level it was prior to this program."



MENTEE: Tiffany Makharti
KMP Cycle 1 2019

QUALIFICATION: Masters Degree
INDUSTRY: Marketing/Communication
3-5 years **ORIGIN:** Indonesia

"As a newcomer coming to Australia, this program helped me to build an understanding of Australian workplace culture, recruitment practices and professional networks within my profession and the industry I was interested in. As a bonus, I got a chance to meet and build friendships with people around the world I met through the program."

Other activities



Cema Santos, Kaleidoscope Mentoring Coach presented a research paper at the Bankwest Curtin Economics Centre conference on 10th December 2019.



2020 Cycle 1: KMP delivered two workshops in collaboration with Dress for Success (DFS) Perth. DFS Perth also provided free mock interview sessions to mentees. Commonwealth Bank Australia (CBA) facilitated an additional module, Financial Wellbeing workshop.

VOLUNTEERING IS BELONGING

The Volunteering is Belonging program funded by the Department of Home Affairs under the Fostering Integration grant concluded in June 2020. The program aimed to increase participation in volunteering by young people aged 16 - 24 from humanitarian and migrant backgrounds living in the City of Stirling. The objective being to expand the role of CaLD youth in broader Australian society and improving future employment prospects.

36 young people initially expressed interest in the program, with 22 young people actively engaging, exceeding the target of 20. Activities ran as a part of the program included:

- Volunteering with not-for-profit organisations
- Attending workshops on employability, ethics, and citizenship
- Participation on the City of Stirling's Youth Advocacy Group
- Fundraiser Event

MMRC partnered with Awards WA to give young people an opportunity to engage with the Duke of Edinburgh Bronze Award. Of the 22 participants, 16 were interested and eligible to enrol in the Award. This was the first-time young people from humanitarian and migrant backgrounds in Australia were engaged as a group to be part of this internationally recognised award.

Volunteering allowed the young people to gain valuable experience and skills. Through volunteering the young people established networks and expanded their social groups beyond those of their own cultural groups.

An initiative by the young people led to a fundraiser event with funds raised (over \$600 in total) being donated to the Sheds of Hope bushfire relief charity and the Stirling Women's Centre.

The outbreak of COVID-19 saw a decline in volunteer opportunities as restrictions to protect public health increased. These in turn limited activities Duke of Ed participants could take part in, most particularly the Outdoor Adventure component of the award. While the COVID 19 pandemic did have a significant impact on the Volunteering is Belonging program overall, the program nonetheless provided opportunities for the participants to experience activities aimed at expanding their networks and increasing their knowledge and understanding of the Australian workplace and society generally, not least of which was the actual experience of volunteering.

Over \$600 was raised in a fundraiser for Sheds of Hope bushfire relief and Stirling Women's Centre.



Participants during the Step into Volunteering workshop facilitated by Volunteering WA

MULTICULTURAL ENTERPRISE DEVELOPMENT PROJECT

The Multicultural Enterprise Development Program (MED) successfully completed 15 months of operations under its contract with the Department of Social Services through the Australian Government's 'Try, Test and Learn' initiative. The MED project is a partnership between MMRC and Multicultural Futures.

All of the participants in the program have faced various barriers to employment, long term exclusion from the workforce and welfare dependency. The MED project enables people from refugee and CaLD backgrounds to overcome these barriers through a structured and unique program which combines business training, employment, English language and work experience.

The Multicultural Enterprise Development Project has proved to be highly innovative, ambitious, challenging and complex with two streams – a collective or social enterprise stream and an individual enterprise stream, the latter of which aims to deliver a culturally-competent version of the New Enterprise Incentive Scheme (NEIS).

Under the NEIS stream clients have been empowered to establish their own businesses and some of these vibrant businesses now operating include the 'Great Bailey Production Company' – a health food company that uses South African ingredients and recipes, a niche Motorcycle performance parts importing company, a babysitting and childcare company that hires 'nannas' from diverse backgrounds who are 55 years of age and older, an IT literacy training company for Arabic speaking clients and a Chinese language and cultural studies program which is open to people from Australian and Chinese backgrounds.

Two collective or social enterprises have also been formed - Sisters on a Mission food enterprise and the World Music Café – events and music enterprise, the latter delivered by our partner Multicultural Futures. Both of these are now actively trading and organising events. MMRC are currently establishing a further enterprise consisting of a new cohort of 16 participants in a new North Collective Enterprise and due to the popularity and success of the program there is a wait list to join the program.



New Enterprise Incentive Scheme (NEIS) participants training in the Mirrabooka Library tutorial room



Collective Enterprise groups (2019-2020) at a workshop with Professional Chef Kee Soh and Collective Enterprise Facilitator Janete Reos (Seated bottom right)

In total there are more than 100 people who have participated and benefitted from the program to date. Due to the strong outcomes and success of the program within a relatively short time, MMRC have recently been granted a nine-month extension of funding from the Department of Social Services to continue its valuable work with this cohort. With the extension of the MED project there will be a further 52 new people engaged in the project.

The MED project was impacted by the COVID-19 pandemic from March through to June 2020. During this time MED project staff responded innovatively in an uncertain environment to ensure that participants continued to be engaged with the program. An excellent example of this is the creation of a private YouTube channel and closed Facebook page that enabled the MED to shift to an accessible digital platform for recording and broadcasting educational and training content to participants in suitable mediums recognising the IT barriers that many clients face.

MMRC has valued and appreciated the key collaborative partnership with Multicultural Futures, who have established the vibrant World Music Café social enterprise in the south metropolitan area, along with North Metropolitan TAFE – AMEP and Business Foundations who have been professional and effective program delivery partners.

The high-level outcomes achieved from the MED program to date confirm the benefits of investing in culturally-competent and tailored business training, employment and work experience programs for people from CaLD and refugee backgrounds.

Two collective or social enterprises have been formed and both are now actively trading and organising events.

SCANLON FOUNDATION FUNDING

Funding from the Scanlon Foundation enabled MMRC to tailor delivery of pre-employment and self-employment courses enabling individuals from refugee and culturally and linguistically diverse (CaLD) backgrounds to receive culturally appropriate training, business knowledge and foster economic independence.

EMERGENCY RELIEF

The MMRC was successful in receiving funding from Lotterywest to offer emergency relief to vulnerable members of the community affected by COVID-19. MMRC has already assisted 120 families and single people from migrant and refugee backgrounds who have experienced financial hardship since the initiative began in May 2020. Although people from migrant and refugee backgrounds are the primary target group, MMRC continues to support disadvantaged people from all walks of life affected by COVID-19.



BILINGUALS AND VOLUNTEERS

Supporting the working of staff at MMRC is a steadfast team of bilinguals and volunteers. COVID-19 saw a decline in the centre's activities such as women's support groups, parenting workshops, TAFE classes and information session where a majority of bilinguals and volunteers support staff.

MMRC is appreciative of the invaluable contribution that bilingual workers and volunteers bring to the centre and acknowledge their input.



METROPOLITAN
MIGRANT
RESOURCE CENTRE

Auditor's Report
and
Financial Statements
FOR THE YEAR ENDED 30 JUNE 2020

METROPOLITAN MIGRANT RESOURCE CENTRE INC
ABN 60 131 630 845

Auditor's Report



METROPOLITAN
MIGRANT
RESOURCE CENTRE

METROPOLITAN MIGRANT RESOURCE CENTRE INC
ABN: 60 131 630 845
STATEMENT BY MEMBERS OF THE COMMITTEE

The Committee has determined that Metropolitan Migrant Resource Centre Inc is not a reporting entity and that this special purpose financial report should be prepared in accordance with the accounting policies outlined in Note 1 to the financial statements.

In the opinion of the Committee the financial report as set out on pages 2 to 12.

1. Presents a true and fair view of the financial position of Metropolitan Migrant Resource Centre Inc as at 30 June 2020 and its performance for the year ended on the date.
2. At the date of this statement, there are reasonable grounds to believe that Metropolitan Migrant Resource Centre Inc will be able to pay its debts as and when they become due and payable; and
3. The financial statements and notes satisfy the requirements of the *Association Incorporation Act 2015 (WA)*, *Australian Charities and Not-for-Profits Commission Act 2012* and the *Australian Charities and Not-for-Profits Commission Regulation 2013*.

This statement is made in accordance with a resolution of the Committee and is signed for and on behalf of the Committee by;

Chairperson

Name

IQBAL SAMNAKAT

Treasurer

Name

HENRIETTA FERNANDES

Dated this

8th day of September 2020

Financial Statements



**AUDITOR'S INDEPENDENCE DECLARATION
UNDER SECTION 60-40 OF THE AUSTRALIAN CHARITIES AND NOT-FOR-PROFITS COMMISSION ACT 2012
AND SECTION 80 OF THE ASSOCIATIONS INCORPORATION ACT 2015 (WA)
TO THE COMMITTEE MEMBERS OF METROPOLITAN MIGRANT RESOURCE CENTRE INC**

I declare that, to the best of my knowledge and belief, during the year ended 30 June 2020 there have been no contraventions of:

- a) the auditor independence requirements of the *Associations Incorporation Act 2015 (WA)* and *Australian Charities and Not-for-profits Commission Act 2012* in relation to the audit, and
- b) any applicable code of professional conduct in relation to the audit.

Lena Hilton
Registered Auditor

Dated at West Perth this 7th day of September 2020.

**PROFIT AND LOSS STATEMENT
FOR THE YEAR ENDED 30 JUNE 2020**

INCOME	NOTE	2020	2019
		\$	\$
Interest received		7,639	11,326
Other revenue		156,537	61,746
Government subsidies	1	212,885	-
Rent received		49,172	-
Fees for services		84,028	78,761
Grant income		1,772,273	1,940,415
		<u>2,282,534</u>	<u>2,092,248</u>
LESS EXPENDITURE			
Accountancy fees		14,717	16,357
Bank charges		2,667	2,569
Cleaning		359	4,457
Committee and catering costs		-	882
Consultancy fees		545	500
Depreciation		82,613	80,431
Electricity and gas		15,401	24,318
Emergency relief disbursement		46,049	3,636
General expenses		10,537	8,102
Insurance		18,005	15,990
Motor vehicle expenses		10,909	21,100
Office and computer expenses		47,023	54,023
Postage, printing and stationery		15,493	14,300
Project expenses		416,366	316,523
Provision for employee benefits		52,122	9,462
Rent		124,839	134,800
Salaries and wages		1,267,094	1,233,344
Security costs		4,205	738
Staff costs		11,865	6,387
Superannuation contributions		117,019	113,606
Telephone and internet expenses		10,069	19,361
Work cover expenses		14,408	14,163
		<u>2,282,305</u>	<u>2,095,049</u>
NET OPERATING PROFIT (LOSS)		229	(2,801)
Retained Profits at the beginning of the financial year		511,804	514,605
TOTAL AVAILABLE FOR APPROPRIATION		<u>512,033</u>	<u>511,804</u>
Aggregate of amounts transferred to (from) reserves		(212,175)	-
RETAINED PROFITS AT THE END OF THE FINANCIAL YEAR		<u>724,208</u>	<u>511,804</u>

STATEMENT OF FINANCIAL POSITION
AS AT 30 JUNE 2020

	NOTE	2020 \$	2019 \$
ASSETS			
CURRENT ASSETS			
Cash and cash equivalents	3	673,368	625,076
Trade and other receivables	4	402,962	5,600
Other assets	5	82,965	27,492
TOTAL CURRENT ASSETS		1,159,295	658,168
Property, plant and equipment	6	289,232	322,363
TOTAL ASSETS		1,448,527	980,531
LIABILITIES			
CURRENT LIABILITIES			
Trade and other payables	7	508,364	96,507
Provisions	8	172,882	111,870
Other	9	26,496	22,708
TOTAL CURRENT LIABILITIES		707,742	231,085
NON-CURRENT LIABILITIES			
Provisions	8	16,577	25,467
TOTAL NON-CURRENT LIABILITIES		16,577	25,467
TOTAL LIABILITIES		724,319	256,552
NET ASSETS		724,208	723,979
EQUITY			
Reserves		-	212,175
Retained earnings		724,208	511,804
TOTAL EQUITY		724,208	723,979

**STATEMENT OF CHANGES IN EQUITY
FOR THE YEAR ENDED 30 JUNE 2020**

	RETAINED EARNINGS	VEHICLE REPLACEMENT RESERVE	TOTAL
	\$	\$	\$
Balance at 1 July 2018 Comprehensive income	514,605	212,175	726,780
Profit (loss) for the year	(2,801)	-	(2,801)
Total comprehensive income for the year attributable to the member of the company	(2,801)	-	(2,801)
Balance at 30 June 2019	511,804	212,175	723,979
Balance at 1 July 2019	511,804	212,175	723,979
Comprehensive income			
Profit for the year	229	-	229
Total comprehensive income for the year attributable to the member of the company	229	-	229
Other			
Transfer of movement 1 from account 626/001			
Total other	212,175	(212,175)	-
	212,175	(212,175)	-
Balance at 30 June 2020	724,208	-	724,208

STATEMENT OF CASH FLOWS
FOR THE YEAR ENDED 30 JUNE 2020

	NOTE	2020 \$	2019 \$
Cash flows from operating activities			
Receipts from grants, donations and other income		2,283,333	2,123,945
Payments to suppliers and employees		(2,185,558)	(2,100,110)
Net cash provided by operating activities		97,775	23,835
Cash flows from investing activities			
Purchase of property, plant and equipment		(49,483)	(164,162)
Proceeds from sale of property, plant and equipment			19,147
Net cash provided by investing activities		(49,483)	(145,015)
Net increase in cash held		48,292	(121,180)
Cash and cash equivalents at beginning of financial year		625,076	746,256
Cash and cash equivalents at end of financial year		673,368	625,076

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2020**

1. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

The financial statements cover Metropolitan Migrant Resource Centre Incorporated, as an individual entity and a not-for-profit organisation incorporated in Western Australia under the Association Incorporation Act 2015 (WA). The financial statements are special purpose financial statements prepared in order to satisfy the financial reporting requirements of the Australian Charities and Not-for-Profits Commission Act 2012 and Australian Charities and Not-for-Profits Commission Regulation 2013. The Committee has determined that the association is not a reporting entity because there are no users dependent on general purpose financial statements.

The financial statements have been prepared in accordance with the recognition and measurement requirements by all Australian Accounting Standards and Interpretations issued by the Australian Accounting Standards Board ('AASB') and the disclosure requirements of: -

AASB 15: Revenue from contracts with customers;
AASB 101: Presentation of Financial Statements;
AASB 107: Statement of Cash Flows;
AASB 108: Accounting Policies, Changes in Accounting Estimates and Errors;
AASB 1048: Interpretations of Standards;
AASB 1054: Australian Additional Disclosures; and
AASB 1058: Income of Not-for-Profit Entities.

No other Australian Accounting Standard or Australian Accounting Interpretation has been applied.

The financial statements, except for cash flow information, have been prepared on an accruals basis and are based on historical costs and do not take into account changing money values or, except where specifically stated, current valuations of non-current assets.

The following significant accounting policies, which are consistent with the previous period unless otherwise stated, have been adopted in the preparation of these financial statements.

(a) Property, Plant and Equipment

Each class of property, plant and equipment is carried at cost as indicated less, where applicable, any accumulated depreciation.

Plant and Equipment

Plant and Equipment is measured on the cost basis. The carrying amount of plant and equipment is reviewed annually by committee members to ensure it is not in excess of the recoverable amount from these assets.

Depreciation

The depreciable amount of all fixed assets is depreciated on a straight-line basis over the asset's useful life commencing from the time the asset is held ready for use.

The depreciable rates used for each class of depreciable assets are:

Leasehold Improvements	20%
Furniture & Equipment	25% to 30%
Motor Vehicle	20%

Plant and Equipment (continued)

The assets' residual values and useful lives are reviewed and adjusted, if appropriate, at the end of the reporting period. An asset's carrying amount is written down immediately to its recoverable amount if the asset's carrying amount is greater than its estimated recoverable amount.

Gains and losses on disposals are determined by comparing proceeds with the carrying amount. These gains and losses are recognised immediately in Profit and Loss. When revalued assets are sold, amounts included in the revaluation relating to that asset are transferred to retained earnings.

(b) Employee Entitlements

Provision is made for the association's obligation for both short-term and long-term employee benefits. Short-term employee benefits are benefits (other than termination benefits) that are expected to be settled wholly before 12 months after the end of the annual reporting period in which the employees render the related service, including wages and salaries. Short-term employee benefits are measured at the (undiscounted) amounts expected to be paid when the obligation is settled.

The association's obligation for short-term employee benefits such as wages, salaries and annual leave are recognised as a part of current provisions in the statement of financial position.

Other Long-Term Employee Benefits

The association's obligation for long-term employee benefits presented as non-current provisions in its statement of financial position, except where the association does not have an unconditional right to defer settlement for at least 12 months after the end of the reporting period, in which case obligations are presented as current provisions.

(c) Accounts Receivable and Other Debtors

Accounts receivable include other amounts due from funding bodies as well as amounts receivable from donors. Receivables expected to be collected within 12 months of the end of the reporting period are classified as current assets. All other receivables are classified as non-current assets.

(d) Provision

Provisions are recognised when the association has a legal or constructive obligation, as a result of past events, for which it is probable that an outflow of economic benefits will result and that outflow can be reliably measured. Provisions recognised represent the best estimate of the amounts required to settle the obligation at the end of the reporting period.

(e) Cash and Cash Equivalents

Cash and cash equivalents include cash on hand, deposits held at-call with banks, other short term highly liquid investments with original maturities of three months or less, and bank overdrafts.

(f) Goods and Services Tax (GST)

Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Taxation Office (ATO). Receivables and payables are stated inclusive of the amount of GST receivable or payable. The net amount of GST recoverable from, or payable to, the ATO is included with other receivables or payables in the statement of financial position.

(g) Revenue and Other Income

Revenue comprises revenue from government grants, donations and other income.

Interest revenue is recognised when received.

Non-reciprocal grant revenue is recognised in the profit or loss when the entity obtains control of the grant and it is probable that the economic benefits gained from the grant will flow to the entity and the amount of the grant can be measured reliably.

If conditions are attached to the grant that must be satisfied before the association is eligible to receive the contribution, recognition of the grant as revenue will be deferred until those conditions are satisfied.

When grant revenue is received whereby the association incurs an obligation to deliver economic value directly back to the contributor, this is considered a reciprocal transaction and the grant revenue is recognised in the statement of financial position as a liability until the service has been delivered to the contributor; otherwise the grant is recognised as income on receipt.

Donations are recognised as revenue when received.

Revenue from the rendering of a service is recognised upon the delivery of the service to the customer.

All revenue is stated net of the amounts of goods and services tax (GST).

(h) Accounts Payable and Other Payables

Accounts payable and other payables represent the liability outstanding at the end of the reporting period for goods and services received by the association during the reporting period that remain unpaid. The balance is recognised as a current liability with the amounts normally paid within 30 days of recognition of the liability.

(i) Impairment of Assets

At the end of each reporting period, the committee reviews the carrying amounts of its tangible assets to determine whether there is any indication that those assets have been impaired. If such an indication exists, an impairment test is carried out on the asset by comparing the recoverable amount of the asset, being the higher of the asset's fair value less costs to sell and value in use, is compared to the asset's carrying amount. Any excess of the asset's carrying amount over its recoverable amount is recognised in the statement of profit or loss and other comprehensive income.

(j) Income Tax

No provision for income tax has been raised as the association is exempt from income tax under Div 50 of the Income Tax Assessment Act 1997.

(k) Comparative Figures

When required by Accounting Standards, comparative figures have been adjusted to conform to changes in presentation for the current financial year.

	2020	2019
	\$	\$
2. Government subsidies:		
Jobkeeper	162,000	-
Cash flow boost	50,885	-
	<u>212,885</u>	<u>-</u>
3. CASH AND CASH EQUIVALENTS		
Term deposit	282,599	275,293
Petty cash imprest	1,470	275
Cash at bank - Bendigo Bank #2490	63,805	47,044
Cash at bank - Bendigo Bank #2337	408	518
Cash at bank - Bendigo Bank #5104	49	419
Cash at bank - Bendigo Bank #5702	303,413	252,550
Cash at bank	21,624	39,732
Cash at bank	-	9,245
	<u>673,368</u>	<u>625,076</u>
4. TRADE AND OTHER RECEIVABLES		
CURRENT		
Trade receivables	348,962	5,600
Other debtors	54,000	-
	<u>402,962</u>	<u>5,600</u>
5. OTHER ASSETS		
CURRENT		
Prepayments	<u>82,965</u>	<u>27,492</u>

	2020	2019
	\$	\$
6. PROPERTY, PLANT AND EQUIPMENT		
Leasehold improvements	232,402	219,196
Less accumulated depreciation	(97,547)	(55,529)
Total land and buildings	134,855	163,667
Motor vehicles	21,067	40,132
Less accumulated depreciation	(21,067)	(40,132)
	-	-
Furniture and equipment	584,019	547,741
Less accumulated depreciation	(429,642)	(389,045)
	154,377	158,696
Total plant and equipment	154,377	158,696
Total property, plant and equipment	289,232	322,363
7. TRADE AND OTHER PAYABLES		
CURRENT		
Good and services tax	48,721	23,958
Unspent grants	430,943	32,784
Trade creditors	1,075	5,863
Other creditors	10,756	18,405
Withholding taxes payable	16,869	15,497
	508,364	96,507
8. PROVISIONS		
CURRENT		
Provision for annual leave	144,864	99,534
Provision for long service leave	28,018	12,336
	172,882	111,870
NON-CURRENT		
Provision for long service leave	16,577	25,467
9. OTHER LIABILITIES		
CURRENT		
Accrued charges	26,496	22,708

	2020	2019
	\$	\$
10. CASH FLOW INFORMATION		
Reconciliation of cash flow from operations with profit after income tax		
Net current (deficit)/surplus for year	229	(2,799)
Non-cash flows in net current year surplus:		
Depreciation of property, plant and equipment	82,613	80,431
Profit on disposal		(1,381)
Changes in assets and liabilities:		
(Increase)/Decrease in receivables	(452,835)	33,078
Increase/(Decrease) in payables	415,645	(84,640)
Increase/(Decrease) in payables	52,122	(854)
Net cash provided by operating activities	97,774	23,835

CAPITAL LEASE COMMITMENTS

The association has no capital commitments as at 30 June 2020.

CONTINGENT ASSETS AND LIABILITIES

The association has no contingent assets and liabilities as at 30 June 2020.

EVENTS AFTER THE REPORTING PERIOD

No post balance sheets events have been occurred after year end.

INDEPENDENT AUDIT REPORT

**TO THE MEMBERS OF METROPOLITAN MIGRANT RESOURCE CENTRE INC
A.B.N. 60 131 630 845**

REPORT ON THE AUDIT OF THE FINANCIAL REPORT OPINION

We have audited the financial report, being a special purpose financial report of Metropolitan Migrant Resource Centre Inc ("the Association") which comprises the statement of financial position as at 30 June 2020, the statement of changes in equity, statement of profit or loss and other comprehensive income and statement of cash flows for the year then ended and notes to the financial statements, including a summary of significant accounting policies and the statement by members of the committee.

In our opinion the financial report of Metropolitan Migrant Resource Centre Inc has been prepared in accordance with Division 60 of the Australian Charities and Not-for-profits Commission Act 2012 (ACNC ACT), including:

- (a) *giving a true and fair view of the Association's financial position as at 30 June 2020 and of its performance for the year ended; and*
- (b) *complying with Australian Accounting Standards to the extent described in Note 1, Associations Incorporation Act 2015 (WA) and Division 60 of the Australian Charities and Not-for-profits Commission Regulation 2013.*

BASIS FOR OPINION

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Report section of our report. We are independent of the Association in accordance with the auditor independence requirements of Division 80 of the Associations Incorporation Act 2015 (WA), Section 60-40 of the Australian Charities and Not-for-profits Commission Act 2012 and the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 Code of Ethics for Professional Accountants (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We confirm that the independence declaration required by the Australian Charities and Not-for profits Commission Act 2012, Associations Incorporation Act 2015 (WA) and the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 Code of Ethics for Professional Accountants (the Code) which has been given to the Committee Members, would be in the same terms if given to the Committee Members as at the time of this Auditor's Report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

INDEPENDENT AUDIT REPORT

**TO THE MEMBERS OF METROPOLITAN MIGRANT RESOURCE CENTRE INC
A.B.N. 60 131 630 845**

RESPONSIBILITY OF THE COMMITTEE MEMBERS FOR THE FINANCIAL REPORT

The Committee Members are responsible for the preparation of the financial report that gives a true and fair view and have determined that the basis of preparation described in Note 1 to the financial report is appropriate to meet the requirements of the *Associations Incorporation Act 2015 (WA)*, *Australian Charities and Not-for-profits Commission Act 2012* and is appropriate to meet the needs of the members. The Committee Members' responsibility also includes such internal control as the committee determines is necessary to enable the preparation of a financial report that is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the Committee Members are responsible for assessing the Association's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Committee either intends to liquidate the Association or to cease operations, or has no realistic alternative but to do so.

The Committee Members are responsible for overseeing the Association's financial reporting process.

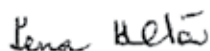
AUDITOR'S RESPONSIBILITY FOR THE AUDIT OF THE FINANCIAL REPORT

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Australian Accounting Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial report.

A further description of our responsibilities for the audit of the financial report is located at the Auditing and Assurance Standard Board: <http://www.auasb.gov.au/auditorsresponsibilities/ar4.pdf> This description forms part of our audit report.

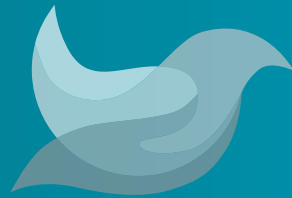
REPORT ON OTHER LEGAL AND REGULATORY REQUIREMENTS

In accordance with the requirements of section 60-45(3)(b) of the ACNC Act, in our opinion there are no deficiency, failure or shortcoming in respect of the matters referred to in Section 60-30(3)(b), (c) or (d) of the ANCN Act.



Lena Hilton
Registered Auditor

Dated at West Perth this 7th day of September 2020.



METROPOLITAN
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